

Terms and Conditions

Thank you for choosing Polinarios Party Rental. We ask that you read through and sign our terms and conditions to certify that you are fully aware of the requirements of this contract. Failure to meet the specified terms will incur penalties.

PAYMENT

All rentals will be secured with a 50% Deposit at the time of order.

Any remaining balance to be paid within 72hrs of the event to avoid cancellation.

**Only companies with established credit accounts in good standing are eligible to carry post-event balances and will be limited to 30 days from the date of the event.*

AMMENDING THE CONTRACT

We agree to reserve the items you will need for your event upon the execution of the contract. From that time forward, we are committed to bypassing opportunities to rent those items to other customers. For this reason, no DELETIONS will be accepted once the contract is signed and the 50% deposit is collected.

ADDITIONS will be accepted on your contract up to 48hrs before the event and will only be limited by availability.

ALL CANCELLATIONS (Including those for reasons of INCLEMENT WEATHER) must be made no later than 48Hrs prior to the even. Although NO REFUNDS will be issued, Polinarios Party Rental agrees to hold all monies on credit for up to one year from the date the contract was signed.

*****Same day cancellations will be charged a re-stocking fee.*****

DELIVERY & PICK-UP SCHEDULE

Please note that every contract is based on a specific time of rental. If, for any reason, you are unable to receive the delivery at the agreed upon time, our driver will be forced to complete his route and a \$50.00 fee will be added for the driver's return.

All Equipment is to be knocked down and stacked for Pick-up. For health reasons, all glassware, China and flatware must be rinsed in hot water & repacked in the same containers as delivered. Linens should be refuse-free and air dried to prevent staining & mildewing. Additional fees will be charged for non-compliance.

Deliveries & Pick-ups will be made during Polinarios Party Rental's normal business hours at street level, unless otherwise arranged. Additional charges will apply for other delivery and/or pick-up times and instructions. Delivery charges vary and are based on the geographical area.

TERMS OF USE

If rental items are picked up at our warehouse, they MUST be returned the next business day to avoid the penalty of 1 rental fee, per item, per day until the items are returned.

Return of rental items MUST be in the same condition as when they were delivered to avoid damage charges.

In the event that a rental item is LOST or is considered a loss for Polinarios Party Rental due to DAMAGE, the customer will be charged the cost of replacement.

SET-UP and BREAK DOWN

The customer will be responsible for the set-up and break down of all tables, chairs, linens and decorations. Our employees will not assist in the set-up or break down unless the invoice states that the customer has paid for the additional service in advance.

Also, our employees are not permitted to move any items that are not the property of Polinarios Party Rentals. If the customer has ordered and paid for set-up or break down of the rented items, we advise our customer to make the necessary arrangements for the clearing out of other items from the set-up area ahead of time to avoid delaying your event. We charge additional fees for extended delays in set-up.

Cardholder Signature: _____ Date: _____

Printed Name: _____

*This contract becomes binding on both parties upon its execution and cannot be changed by any verbal instruction , agreement or condition. All terms and conditions of this contract are hereby explained and accepted by Polinarios Party Rental & the customer.

Electrical Policy

Rental of inflatable equipment, lighting or air conditioning units does not include the necessary generators. Please check with your venue to ensure the proper equipment will be available on the day of the event.